DAY 1

11:00 am – 12:00pm  Sign-In/Registration/Lunch

12:00pm – 2:00pm

- **Review of Recognition Process** – An overview of the different recognition processes to include a review of the annual reporting requirements, accelerated renewal requirements, and addition of multi-site to existing recognition.
- **Live demonstration of QPass**

2:00pm – 2:10pm  Break

2:10pm – 4:45pm

- **Criteria Deep Dive (Part 1)** – No matter your current status of PCMH recognition, it is important to insure you are compliant with the initial PCMH core criteria and selection of elective criteria. With up to 30% of practices being audited annually, compliance and practice as a PCMH is essential. Time will be spent reviewing each individual criterion and providing tools to assist with your implementation. This can also prove helpful should you want to add a site to your recognition.

4:45pm – 5:00pm  Wrap Up / Q&A
PACHC Patient-Centered Medical Home Training
“PCMH Nuts & Bolts”
Shannon Nielson, MHA, PCMH-CCE
April 16 – 17, 2020

DAY 2

7:00am – 8:00am  Networking Breakfast

8:00am – 10:30am
• **Criteria Deep Dive (Part 2)** – This continues to build on what was presented on Part 1 from the day before.

10:30am – 12:00pm
• **PCMH Alignment with Health Center Initiatives** – Learn how you can use current health center requirements and initiatives to help meet PCMH criteria. We will discuss how to use your UDS, HRSA Program Requirements (including the QI/QA plan, SAC Application, Meaningful Use, HEDIS, etc. in the recognition process.

12:00pm – 1:00pm  LUNCH

1:00pm – 2:30pm
• **Review of Critical Criteria & Tools to Drive Transformation** – Learn the critical criteria and those criteria which have proved to be the most difficult for practices during the recognition process. There will be a deep dive into those criteria and an introduction on strategies to meet them. There will be timed discussion and Q&A to provide guidance on meeting the requirements and/or implementing strategies. Also, an introduction to tools that will assist in data driven change toward meaningful PCMH practice. The tools will be best practices to understand and meaningfully impact Access, Care Management Development, Care Team Modeling, Outreach and Process Improvement activities.

2:30pm – 4:00pm
• **Sustainability Reporting and Distinction in Behavioral Health** – An introduction to a monitoring and reporting schedule of key PCMH criteria to effectively sustain recognition and use the PCMH framework for organizational improvement. Participants will be introduced to staff engagement strategies to enhance the PCMH recognition/ transformation process as well as review the criteria to receive recognition in Behavioral Health for PCMH.

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